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SERVICE HOTLINE

REFERENCE NUMBER: 233/2017

9 November 2017

DEAL MANAGEMENT ISSUES ON EDM MARKET

Please note the JSE is aware of an issue with deal management functionality on EDM. This was caused by a special character generated by the system in the exchange reference field.

A script has been provided by our vendor to amend the exchange reference number to replace “?” with a “9”.

The change will be implemented during a download period between 17h30 and 17h40. EDM users will be disconnected and will be required to log on and re-download deals with the updated reference numbers.

Due to this the admin period will be extended until 19h00.

We apologise for any inconvenience caused.

Market/s:

JSE Derivative Markets

- Equity Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this communication, please contact the JSE Customer Support team on +27 11 520 7777 or e-mail customersupport@jse.co.za